

Company
Wings Care
Abilities Enabled
Progressus Care

Industry
Care

Solution
Credentials portal

Implementation
Self-serve

Yoti Credentials offers a self-serve, centralised platform designed to empower any organisation to issue, manage and revoke staff digital ID cards. Key benefits include instant issuance, real-time control over your workforce and a sustainable, cost-effective approach to workplace identity.

How organisations are using Yoti Credentials Portal to empower employees with digital staff ID cards

Challenge

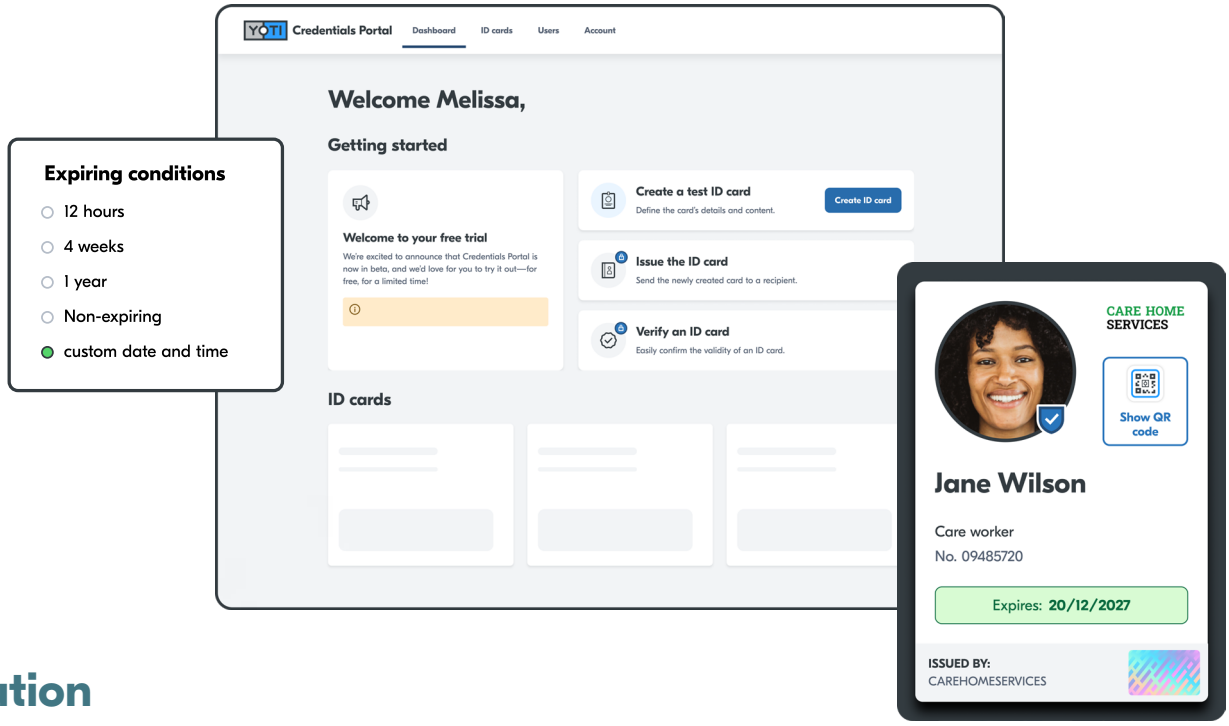
Often organisations have struggled with the administrative burden and security vulnerabilities of traditional, plastic ID badges.

For businesses with high staff turnover or that employ contractors, thousands of pounds can be wasted every year printing and replacing staff ID cards. Additionally, recovering physical cards when employees or contractors leave the business, especially those working remotely, is a logistical challenge. It creates a significant security vulnerability, increasing the risk of unauthorised access and identity fraud.

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Solution

To address these challenges, we launched Yoti Credentials Portal - a self-serve, centralised platform that lets businesses issue secure, verified digital credentials. This means less admin, faster onboarding and updates and greater access control.

Results

	Physical ID cards	Digital ID cards	
Card issuance time	3-5 business days	Instant	✓ 100%faster
Replacement costs	£1 - £20 / card	£0	✓ 100% reduction
Revocation speed	Up to 24 hours	Immediate	✓ Enhanced security

Abilities Enabled
Professional Care

Abilities Enabled is a professional care provider offering specialist Complex Care to clients of all ages across the UK. Backed by a multi-disciplinary team with expertise in nursing, care, executive search, and management consulting, they transform and maximise the care experience to suit the user's lifestyle and goals.



"Coordinating a team of community-based care workers comes with unique logistical challenges. Before switching to Yoti Credentials, replacing lost physical badges for staff who are constantly on the road was an administrative nightmare. Now, our carers have their verified ID securely stored on the one device they never leave behind, their phones. If a staff member's compliance or training status changes, we can update or revoke their digital cards instantly from head office. It has streamlined our operations beautifully."

James Davies
CEO & Founder

Progressus

Progressus Care, provides safe, nurturing and supportive homes for children and young people aged 7-18 across South Wales. Their dedicated team delivers specialist residential care built around each child's individual needs, helping them feel secure, valued and supported as they develop confidence and independence.



"Managing physical ID cards always carried a slight risk of loss or delay, but moving to a digital platform has eliminated that vulnerability entirely. For us, having remote, instant control over who holds active staff cards means we can guarantee a secure environment for our youth at all times. The rollout was smooth, and the portal is really easy to use. We highly recommend it"

Carys Johns
Data & Documentation
Quality Manager

Contact us at **yoti.com/business**